



HELP SUPPORT COORDINATE

City of Monrovia **Homeless Response Kit**

Resources to Prevent and End Homelessness



WORKING TOGETHER IN MONROVIA

Homelessness is a very difficult and painful truth for too many individuals. This issue is one that comes with empathy, questions and concerns. In Monrovia, we have a long history of working together to keep our community strong and our neighbors safe.

Making a real impact on homelessness requires a community-wide effort; the city, residents, local non-profits, faith-based organizations, and community partners all working together.

This response kit was designed to offer Monrovia community members with practical resources when faced with homelessness in our city. Together, we can help our neighbors at risk of becoming homeless or those already experiencing homelessness.

To view the City of Monrovia's Plan to Prevent and Combat Homelessness scan the QR code below:



www.cityofmonrovia.org/your-government/city-manager-s-office/homeless-services



GIVE SUPPORT

HOW CAN YOU MAKE A DIFFERENCE?

- Recognize that people experiencing homelessness, as well as the challenges individuals face, are not all the same. We all have our own stories and unique struggles.
- Sometimes the simplest gesture goes a long way. Everyone deserves dignity and respect, a smile or simple hello can brighten someone's day who is experiencing homelessness.
- Volunteer your time to a local non-profit organization that serves our neighbors experiencing homelessness.
- Donate to a local service provider, rather than to individuals. In giving to our local service providers, you are supporting long-term relief and connections for individuals to get the support and resources they need for long-term success and sustainability.
- Educate yourself on best practices and service providers in our area. The first step for individuals and families in accessing housing and assistance is through the San Gabriel Valley Coordinated Entry System (CES). Learn more about the CES on page 7.

Homeless Count

The City of Monrovia participates in the Los Angeles Homeless Authority (LAHSA) Point-In-Time count (PIT). This county-wide event employs volunteers to go out in the community and determine how many individuals are experiencing homelessness. PIT data collected is used to better design programs, track needs, and deploy resources to serve the homeless population. Moreover, funding allocations to local communities are often based on PIT data.

2022 Homeless Count

The 2022 Homeless Count was held in Monrovia on February 22, 2022. The results will be released in the Summer of 2022, and data summaries will be published on www.lahsa.org/homeless-count

2021 Homeless Count

While the Los Angeles Homeless Services Authority (LAHSA) typically conducts Point in Time (PIT) counts annually, LAHSA determined that due to the COVID-19 pandemic, there was no safe way to gather the 8,000 volunteers necessary to conduct the count.

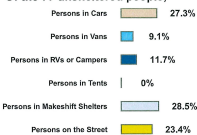


Greater Los Angeles 2020 Homeless Count Results:

Monrovia

Estimated total persons experiencing homelessness in the end of January 2020:
77 people (100% Unsheltered, 0% in shelters)

Of the 77 unsheltered people,

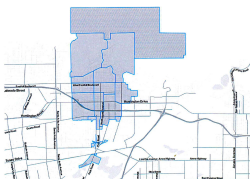


Note: Data on unsheltered unaccompanied minors (under 18 years old), unsheltered transitional age youth (18-24 years old), persons in domestic violence shelters, and persons receiving motel vouchers is unavailable at the community level.

There were no sheltered people on the night of the Homeless Count.

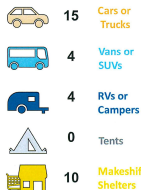
Note: Interviews were conducted with persons experiencing unsheltered homelessness from December 2019 to March 2020 to approximate the number of persons in each dwelling.

Census Tract Map of Monrovia



Note: The city and community jurisdictions were informed by political boundaries and community input.
 Map file by Stamen Design, under CC BY 3.0. Data by OpenStreetMap, under ODbL.

DWELLINGS COUNTED*



*LAHSA applies a multiplier to the Dwellings Counted on the nights of the count. The multiplier is based on SPA demographic survey data. More information can be found at <https://www.lahsa.org/homeless-count/>

To learn more about the Annual Homeless Count please visit:

www.theycountwillyou.org

MAKE A DIFFERENCE BY DONATING TO A LOCAL SERVICE PROVIDER:



Family Promise of San Gabriel Valley

Family Promise of San Gabriel Valley is a non-profit organization that address family homelessness by providing shelter services, case management, and supportive services.

To learn more about volunteer or donation opportunities please visit:

www.familypromisesgv.org/volunteer



Foothill Unity Center, Inc.

Helping People, Changing Lives

Foothill Unity Center, Inc.

For over 40 Years, Foothill Unity Center has helped our neighbors in crisis with programs that focus on: Food, Health, Housing, Homelessness and Job Development. These core programs are supported by the driving strategies of Crisis Case Management, as well, the dedication of Volunteers.

Foothill Unity Center is a multi-service agency that serves as the region's primary provider of integrated services to twelve cities along the Foothills of the San Gabriel Valley. Our resources are accessible at no cost to help individuals and families move out of poverty and into economic stability. Our program model helps to advance equity in the San Gabriel Valley community by providing access and opportunities, removing barriers for the low-income and working poor, providing a safety net to the disadvantaged to prevent homelessness, and supporting the underserved homeless population. We address the full spectrum of needs for the whole family. To learn more about how you can help or get involved, please call (626) 358-3486 or visit: www.foothillunitycenter.org/volunteer

Follow on Facebook: www.facebook.com/FoothillUnityCenter

Follow on Instagram: www.instagram.com/foothillunitycenter

Monrovia Foothills Kitchen

Foothills Kitchen provides food, clothing, available job lists, connection to other social service organizations within Los Angeles County, and a safe space to gather and feel welcome.

To learn more about volunteer or donation opportunities please call, 626-201-3277

Follow on Facebook: www.facebook.com/FoothillsKitchen



HOUSING + EMPLOYMENT + LIFE SKILLS

Union Station Homeless Services

Union Station Homeless Services offer a full range of programs throughout the San Gabriel Valley. Their services include street outreach, intake/assessment, care coordination and navigation, meals, shelter, housing, employment development, benefits enrollment, and referrals to medical and mental health services.

To learn more about the Volunteer Opportunities and Donation Information, please visit: www.unionstationhs.org/help

Follow on Facebook: www.facebook.com/USHSNews

Follow on Twitter: www.twitter.com/USHSNews



Volunteer Center of San Gabriel Valley

YOUR VOLUNTEER CONNECTION IN THE SAN GABRIEL VALLEY

Volunteer Center of the San Gabriel Valley

The Volunteer Center of San Gabriel Valley connects volunteers and their abilities to serve in the community by identifying needs, creating programs, volunteer opportunities, recruiting and placing volunteers in the San Gabriel Valley. We provide Meals on Wheels and offer Court Ordered Volunteerism, through our volunteer organization.

To learn more about making a difference, please call (626) 256-8187 or email Macy Gracia at macy@vcsgv.org



“

“If you are seeking to volunteer in the San Gabriel Valley or a nonprofit looking for volunteers, the Volunteer Center of San Gabriel Valley is your connection. We are proud to have over 1000 local community members registered as volunteers. We also have over 100 agencies that we partner with. It only takes one person to Make a Difference in the community, from helping Senior’s in Need, supporting Low Income Families, or Disabled and Single Parent Families.”

**Macy Gracia, Executive Director,
Volunteer Center of San Gabriel Valley**

GET SUPPORT

COORDINATED ENTRY SYSTEM (CES)

If you or someone you know is currently experiencing homelessness or on the verge of becoming homeless, the crucial first step in accessing housing and services, is the Coordinated Entry System.

The Coordinated Entry System (CES) streamlines the process of finding housing and services by linking individuals, youth, and families who are experiencing homelessness with housing and support based on their need, through a single assessment.

ADULTS EXPERIENCING HOMELESSNESS

Arcadia Mental Health M-Th, 8:00am – 5:30pm	330 E Live Oak Ave., Arcadia (626) 821-5858
Foothill Unity Center, Inc. M-F, 9:00am – 5:00pm	790 W. Chestnut Ave., Monrovia (626) 358-3486 <i>(Please call ahead and schedule an appointment)</i>
Friends In Deed M-F, 9:00am – 5:00pm Th, 9:00am – 2:00pm	444 E. Washington Blvd., Pasadena (626) 797-2402 <i>(Please call ahead and schedule an appointment)</i>
Union Station Homeless Services – Adult Center M-F, 7:00am – 1:30pm	412 S Raymond Ave. Pasadena (626) 791-6610
Volunteers of America El Monte Access Center M-F, 8:00am – 4:30pm	4501 Santa Anita Ave., El Monte (626) 442-4357 <i>(Please call ahead and schedule an appointment)</i>
Volunteers of America Pomona Homeless Outreach M-F, 8:30am – 5:00pm	2040 N Garvey Ave., Pomona (909) 593-4796

FAMILIES EXPERIENCING HOMELESSNESS

CES for Families:

STEP 1

Dial 2-1-1

2-1-1 is the central source for providing information and referrals for all health and human services in Los Angeles County. The 2-1-1 phone line is open 24 hours, 7 days a week, with trained Community Resource Advisors prepared to offer help with any situation, any time.

STEP 2

Request an appointment with a Regional Family Solution Center

STEP 3

An assessment interview will help determine the most appropriate services



“Union Station Homeless Services is thrilled to continue to partner with the City of Monrovia. We provide a full range of homeless, housing, and employment services focusing on ending homelessness and rebuilding lives in Monrovia and the Greater San Gabriel Valley. As the County designated lead homeless service provider for single adults and families in the San Gabriel Valley, we collaborate with approximately 60 organizations to support system access, linkage to services and resources, and ongoing care coordination. If you or someone you know is looking to get connected to services, please reach out to one of our regional access points.”

**Anne Miskey, Chief Executive Officer,
Union Station Homeless Services**

YOUTH EXPERIENCING HOMELESSNESS
Youth (16yrs-24yrs):

All sites are appointment only

**David and Margaret
Youth and Family Services**

W, 2:00pm – 5:00pm or by appointment
1350 3rd St. La Verne
(909) 957-1346 (24hr/emergency hotline)

Sycamores

M-F, 9:00am – 5:00pm
100 W. Walnut St. Suite 375 Pasadena
(626) 395-7100

Hillsides YMO

M & F, 9:00am – 5:30pm
W, 11:30am - 5:30 pm
T & Th, 11:30am – 8:00pm
456 E. Orange Grove Blvd. Pasadena
(626) 765-6010

Pacific Clinic HOPE Center

M -TH, 9:00am – 6:00pm
F, 9:00am-5:00pm
13001 Ramona Blvd., Suite 1 Irwindale
Help Line: (877) 722-2737



homeless outreach portal

LA County's homeless outreach portal (LA-HOP) is designed to assist people experiencing homelessness in Los Angeles County with outreach services. Requests made via this portal are used to dispatch a homeless services outreach team to the area. Filling out a service request with LA-HOP is the best first step for community members who are seeking help on a nonemergency issue involving an unhoused neighbor.



Find out more about LA-HOP visit:

www.lacounty.gov/lahop



**GET CONNECTED to Health,
Social, and Homeless Services**

Dial 2-1-1

Web: www.211la.org

2-1-1 is a free, anonymous, 24-hour helpline offering listening support, information, referral, and access to local community services. 2-1-1 is available in multiple languages, allowing those in need to access information and obtain referrals to physical and mental health resources. Service referrals include:

- Crisis Services
- COVID-19 Info & Supports
- Food
- Healthcare
- Housing
- Income & Employment
- Education

- Utilities & Community Services
- Immigration
- Youth Services
- Family & Children
- LGBTQ
- Disability Services
- Seniors + Older Adults
- Veteran Services

ADDITIONAL RESOURCES

ADDICTION RECOVERY

Alcoholics Anonymous

Alcohol addiction recovery

Phone: (323) 936-4343

Web: www.aa.org

Narcotics Anonymous

Drug addiction recovery

Phone: (626) 584-6910

Web: www.na.org

FINANCIAL ASSISTANCE

Los Angeles County Department of Public Social Services (LACDPSS)

Provides temporary financial assistance such as CalWorks for families with children and general relief for individuals. This assistance is placed on an EBT card in order to access cash and funds for groceries or food. DPSS provides employment services, free or low-cost health care insurance, food benefits and in-home services for the elderly and disabled. The applicant must show proof of residency.

Phone: (866) 613-3777 or (626) 569-1399

Web: <https://dpss.lacounty.gov>

FORMER PRISONER - RE-ENTRY PROGRAMS

Flintridge Center

Provides effective and comprehensive services and resources for recently release inmates as well as finding employment.

Phone: (626) 449-0839 Web: www.flintridge.org

Address: 236 West Mountain Street, Suite 106 Pasadena, CA 91103

Friends Outside in L.A. County, Inc. (FOLA)

Serve as a bridge between families, inmates, and the community, to break the cycle of crime. Provide supportive services to the families of those incarcerated and link them to other needed services provided by community organizations and government programs. Support inmates and ex-inmates in making a successful transition into society.

Web: www.friendsoutsidela.org

Address: 261 E. Colorado Blvd. #217, Pasadena, CA 91101



“We are here because we care.”

Janie Duncan, Co-Founder, Foothills Kitchen

FOOD

Foothills Kitchen

Multiple church groups meet on Saturdays at 1:00pm (doors open at 12pm) at the United Methodist Church. Please enter west side of church in the alley.

Phone: (626) 201-3277

Address: 140 E. Palm, Monrovia CA 91016

Foothill Unity Center, Inc.

Feeds the hungry by providing groceries to families that have the means to store and to cook food, bagged lunches to the homeless, and grocery deliveries to seniors and disabled persons that are isolated or shut-in. *Phone:* (626) 358-3486

Web: www.foothillunitycenter.org

Address: 790 W. Chestnut, Monrovia, CA 91016.

HEALTH SERVICES

Foothill Unity Center, Inc.

Is a Covered CA enrollment entity, as well, provides access to a range of free healthcare services, in partnership with community health professionals, for the uninsured and the underinsured.

Phone: (626) 358-3486 *Web:* www.foothillunitycenter.org

Address: 790 W. Chestnut, Monrovia, CA 91016

Monrovia Health Center

The Monrovia Health Center offers free and low-cost public health services including Immunizations and Tuberculosis (TB) Testing and Treatment.

Phone: (626) 256-1600

Web: www.publichealth.lacounty.gov/CHS/phcenters.htm

Address: 330 W. Maple Avenue, Monrovia, CA 91016

HOUSING/SHELTER

Family Promise of San Gabriel Valley

Family Promise is a network of Congregations across the western San Gabriel Valley that work together providing housing and meals for homeless families admitted into the program.

Phone: (626) 569-0991 *Web:* www.familypromisesgv.org

Foothill Unity Center, Inc.

Foothill Unity Center, Inc. is a partnering organization of the CES network that helps to permanently and rapidly house homeless families and individuals. This organization provides shelter solutions to the homeless who have emergency or chronic housing needs and to those at-risk of homelessness that have crisis needs. Programs include motel vouchers which provide a bridge to permanent housing; rental assistance, rapid rehousing, eviction prevention, and utility assistance provide immediate crisis interventions; and housing readiness helps homeless families and individuals to prepare for the attainment of permanent housing.

Phone: (626) 358-3486 *Web:* www.foothillunitycenter.org

Address: 790 W. Chestnut, Monrovia, CA 91016

Los Angeles Homeless Services Authority (LAHSA)

Provides assistance in locating permanent housing for homeless individuals and families, provides them with transportation to the agencies providing the housing and assists them with completing all necessary processing paperwork to qualify the applicant.

Phone: *Shelter for Adults* - (800) 548-6047 *Youth* - (800) 548-6047

Information Hotline: (213) 225-6581 *Web:* www.lahsa.org

Monrovia Housing Displacement Response Plan (HDRP)

The City of Monrovia partners with faith based organizations to support those on the verge of homelessness. The HDRP is a homeless prevention program, providing a temporary hand up for Monrovia families in need, with the goal of keeping families in their homes.

For more information, please contact Sonia Luginbuhl at (626) 807-8016



"If we have learned nothing more in the last few years, our call to action is to come together, be responsive to and prepare for crisis; it is only together that we can help people and only together can we change lives."

**Tashera Taylor, Chief Executive Officer,
Foothill Unity Center, Inc.**

HOUSING/SHELTER (Continued)

Union Station Homeless Services

Provides temporary and permanent housing, employment opportunities, health resources and care coordination.

Phone: (626) 240-4550 Web: www.unionstationhs.org

Address: 825 E. Orange Grove Blvd., Pasadena, CA 91104.

VA Greater Los Angeles

Provides immediate food and shelter, job training, medical and psychiatric care and life skills for veterans who are experiencing homelessness.

Phone: (310) 478-3711 Web: www.losangeles.va.gov

Address: 11301 Wilshire Blvd., Los Angeles, CA 90073.

MENTAL HEALTH

Los Angeles County Department of Mental Health (LACDMH)

1-800-854-7771 – 24-Hour Hotline, mental health assessments, service provider referrals, crisis counseling, other mental health resources.

City of Monrovia Support Resources and Services Directory

For those experiencing domestic violence or suffering from mental health illnesses, there are services and resources available 24/7. Scan the QR

code below or visit: www.cityofmonrovia.org/city-services/resident-resources/support-resources-services





“Our community can best help those experiencing homelessness by volunteering or giving directly to a local service provider.”

**Sergeant John Donchig, Monrovia Community
Activist Policing Bureau**

Employment Resources

Support Solutions Homeless Services

Phone: (626) 502-4709

Email: info@supportsolutionssgv.org

Olympic Staffing Services

Phone: (626) 447-3558

Address: 444 E. Huntington Dr. #101, Arcadia, CA

LA County - America's Job Center of California

Phone: (888) 226-6300

<https://www.ajcc.lacounty.gov/job-seekers>

Hart Employment Services

Phone: (626) 405-0778

Address: 220 S. Kenwood St. #320, Glendale, CA

PeopleReady

Phone: (626) 440-8225

Address: 2982 E. Colorado Blvd. #102b, Pasadena, CA

Career One Stop

Phone: 1-877-US2-JOBS (1-877-872-5627)

Priority Workforce

Phone: (626) 869-0520

Address: 15648 Arrow Hwy #103, Irwindale, CA



SUPPORT AND CRISIS SERVICES

Angel Step Inn

Domestic Violence Emergency Shelter. Offers short-term shelter and assistance locating long-term shelter for victims fleeing from intimate partner violence.

Phone: 24-hour Crisis Line (323) 780-4357 Web: www.angelstepinn.org

Foothill Unity Center, Inc.

Offers intensive case management that is led by a team of case workers. These intervention techniques include advocacy, care coordination, follow-up, linkages, and service plan implementation and are meant to serve as a supportive “hand up” that removes barriers to success.

Phone: (626) 358-3486 Web: www.foothillunitycenter.org

Address: 790 W. Chestnut Ave., Monrovia, CA 91016.

National Suicide Prevention Lifeline

The Lifeline provides free and confidential, 24/7 support for people in distress or looking for resources. Call 1 (800) 273-8255 for help.

Nacional de Prevención del Suicidio:

Phone: (888) 628-9454

Deaf and Hard of Hearing:

Contact the Lifeline via TTY by dialing 1 (800) 799-4889

Veterans Crisis Line

1 (800) 273-8255 and Press 1, chat online, or send a text message to 838255.

YWCA San Gabriel Valley

Helps domestic violence victims and their dependent children move out of crisis and toward safety and autonomy. Provides safe emergency and transitional shelter, support groups, individual assistance and provide or help families access longer term transitional housing. Also helps victims access financial support, medical and legal assistance, job development skills for stable employment, transportation and child care.

Phone: 24-hour Crisis Line (626) 967-0658 Web: www.ywcasgv.org



City of Monrovia
Homeless Response Kit
Resources to Prevent and End Homelessness