

CITY OF MONROVIA LIBRARY BOARD AGENDA REPORT



DEPARTMENT: Community Services **MEETING DATE:** April 23, 2015

PREPARED BY: Rebecca Romero.

AGENDA LOCATION: AR-1

Assistant Recreation Coordinator

TITLE: 2013-14 Library Community Room and Heritage Room Revenue and Fee Analysis

OBJECTIVE: To provide the Library Board with the annual Library Community Room and Heritage Room Revenue and Fee analysis.

BACKGROUND: The Community and Heritage rooms are available to rent for business meetings, seminars, exhibits, and small gatherings. Staff reviews Community and Heritage Room fees on an annual basis to ensure fiscal responsibility, and quality service to the public. Similar facilities in surrounding cities are surveyed to maintain competitively priced fees. The findings are presented to the Library Board for review.

Based on survey findings, Staff and the Library Board make recommendations to City Council for fee changes. The recommended changes are presented to City Council by the Finance Department in June as part of the City's Annual Fee Resolution. All fees must go through the Fee Resolution process to be implemented and/or amended.

ANALYSIS: The fee structure for rental opportunities at the Monrovia Public Library is as follows:

Priority I: Full rate for private/general public rentals.

Priority II: Reduced rate for Monrovia businesses and non-profit organizations. (Discounted

approximately 25 percent)

Priority III: Free use for City Departments, and established agreements, and Memorandums of

Understanding (MOU's) with organizations such as the Monrovia Unified School District.

Current Fee Structure

| Library Rooms | Priority I | Priority II |
|----------------|---------------|---------------|
| Community Room | \$75 per hour | \$56 per hour |
| Heritage Room | \$25 per hour | \$19 per hour |

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<u>Survey</u>: Staff surveyed San Gabriel Valley libraries listed below to compare rental fees, and determine whether or not fee adjustments were necessary. Facilities were compared using the following:

- Room size
- Maximum capacity and amenities such as:
 - Kitchen access
 - Audio visual equipment
 - Tables and chairs
 - AlhambraArcadiaBurbankPasadenaSan Marino

| Facilities | Rental Fee |
|---------------------------------|--|
| Alhambra Civic Center Library | \$55 per hour *only non-profits and local businesses |
| Arcadia Public Library | \$80 per hour |
| Burbank Buena Vista Library | \$200 resident / \$300 non-resident per hour |
| | *including kitchen access |
| Pasadena Central Library | \$75 per hour |
| Crowell San Marino Library | \$100 per hour |
| Survey Average | \$102 per hour |
| Monrovia Library Community Room | \$75 per hour |

The survey data indicates that the fee for the Monrovia Library Community Room is below the survey average (Monrovia's fee is \$75 per hour compared to the survey average of \$102 per hour). Although Monrovia's fees or are lower than the average rate, staff does not recommend any fee increases at this time due to the following:

- 1. Priority I rentals remained consistent compared to the 2013-14 fiscal year.
- 2. The Library Board approved an increase in the Priority I rental fees in the 2011 12 fiscal year to bring Monrovia's fees in line with the survey average.
- 3. Additional fees, like the Staff Recovery fee of \$15 per hour, on occasion, prevent potential renters due to the overall total cost of the reservation.

Room Overview

The following information is an overview of the number of rentals and fees for each room.

Community Room - The Community Room rents for \$75 per hour. The room accommodates a maximum of 80 guests for dining, and 100 for assembly seating. This room is used for business meetings; special occasion gatherings, community classes, Library programming, community seminars and exhibits. Amenities include:

- Carpeted flooring
- DVD player and sound system
- Drop down ceiling projection screen
- Kitchen access
- Modern decor
- Podium

- Private access
- State of the art projector
- Tables and chairs
- Variety of lighting patterns
- Wireless internet and Wi-Fi access

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The chart below illustrates a comparison of 2012-13 use to 2013-14, and indicates an increase in Priority II rentals due to a Monrovia business, Worley Parsons, renting the room for their company meetings on a monthly basis. Priority I and II rentals remained consistent compared to the 2012-13 fiscal year.

| Community Room Usage and Revenue Comparison | | | |
|---|------------------|------------------|--|
| Rental Options | *Uses in 2012-13 | *Uses in 2013-14 | |
| Priority I | 15 | 15 | |
| Priority II | 10 | 26 | |
| Priority III | 211 | 202 | |
| Totals | 236 | 243 | |

^{*}Chart indicates figures based on a fiscal year calendar from July through June.

Heritage Room - The Heritage Room rents for \$25 per hour. The room accommodates a maximum of 10 guests in conference style seating. Amenities include:

- Traditional craftsman décor
- Conference table and chairs
- · Large window providing natural lighting and northern view

This room is used for business meetings, community classes, and small community seminars. The City's historic and antique book collection is currently housed in this room, therefore food and/or drinks are not allowed. There was one Priority I rental in the 2013-14 fiscal year which was a filming production. Priority II rentals remained consistent with the previous year with no reservations scheduled. Priority III rentals increased to 35, which is attributed to staff documenting department and Library Foundation meetings that were not previously noted. Feedback from potential renters indicated this room is not desirable because of the restrictions including no food or drinks. Additionally, the Heritage Room offers no audio visual equipment.

| Heritage Room Usage and Revenue Comparison | | | |
|--|------------------|------------------|--|
| Rental Options | *Uses in 2012-13 | *Uses in 2013-14 | |
| Priority I | 0 | 1 | |
| Priority II | 0 | 0 | |
| Priority III | 1 | 35 | |
| Totals | 1 | 36 | |

^{*}Chart indicates figures based on a fiscal year calendar from July through June.

<u>Marketing</u>: The following marketing strategies were used in the 2013-14 fiscal year to promote Library Community Room facility rentals.

- Rental information was highlighted in the Monrovia Today publication which is mailed four times a year to over 17,500 homes and business in Monrovia.
- Rental information was placed on the City's Web Site.



- Staff attended the Monrovia Chamber Showcase in April at the Friday Night Family Festival to advertise facility rental opportunities.
- Staff e-mailed rental information to potential customers.
- The Community Center's lobby monitor displays a variety of facility rental slides which include images from previous events and rental information.

ENVIRONMENTAL IMPACT: In compliance with the City's Green Accords, Staff e-mails potential facility rental customers rental information, and confirms reservations via e-mail verses traditional paper mailings.

FISCAL IMPACT: Facility rentals and revenue increased from \$4,615 in 2012-13 to \$6,968 in 2013-14. The increase in revenue generated in 2013-14 is a result of the increase in room usage of a local Monrovia Business, Worley Parsons, reserving the room on a monthly basis for staff meetings and seminars. The revenue goal 2013-14 was \$5,500, and staff achieved \$1,468 above the goal.

The Library Board approved an increase in the Priority I rental fees in 2011 to bring Monrovia's fees in line with the survey average. Fees increased for the Library's Community Room from \$60 per hour to \$75 per hour. Based on survey findings and the increase in fees in 2011, Staff does not recommend any fee increases at this time.

| Overall Revenue | Revenue 2012 - 13 | Revenue 2013 - 14 |
|-------------------------------|-------------------|-------------------|
| Community Room | \$4,615 | \$6,968 |
| Heritage Room | \$0 | \$0 |
| Total Facility Rental Revenue | \$4,615 | \$6,968 |

RECOMMENDATIONS: Staff recommends maintaining all existing Library Room rental fees.

OPTIONS: The Library Board has the following options to consider:

- 1. Maintain the Library Community Room and Heritage Room rental fees.
- 2. Direct Staff to investigate other options.

RECOMMENDATION: Staff recommends that the Library Board move to accept and recommend to City Council option number one; maintain the Library Community Room and Heritage Room rental fees as outlined in this report.

LIBRARY BOARD ACTION REQUIRED: If the Library Board concurs, the appropriate action would be a motion to: **Accept and recommend to City Council option number one; maintain the Library Community Room and Heritage Room rental fees.**

