

CITY OF MONROVIA LIBRARY BOARD AGENDA REPORT



| DEPARTMENT: | Public Services Library Division |
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| PREPARED BY: | Julie Gallardo, Library Office Supervisor |

MEETING DATE: August 27, 2015

AGENDA LOCATION: AR- 2

TITLE: 2014-15 Circulation Statistics Annual Evaluation

OBJECTIVE: To provide the Library Board with an update on the Library's circulation statistics for fiscal year 2014-15.

BACKGROUND: Staff has provided the Library Board with an annual circulation statistics report since opening the new library in 2009. Previous reports have compared up to five years. Staff has found that comparing the most recent fiscal years, paints a clearer picture as the statistics have, as expected, leveled off since the reopening in 2009. This report lists the last three fiscal years and compares the last two fiscal years. The report outlines statistics for circulation, reference and computer use for 2014-15 and compares this information to the previous year's operation.

The circulation statistics are separated from the Adult collection and Youth collection, then further broken down into each respective collection according to printed materials, books on CD/MP3, DVDs, Music CDs and eBooks. Adult and Youth computer usage and Adult and Youth reference questions are also calculated.

ANALYSIS: There was an overall increase of 2% in the Adult Circulation. The major increase was 81% in DVD rentals. The Library Board approved the \$1 rental fee reduction in 2014 compared to the previous year's \$2 fee. The Board also approved increasing the check-out limit from three items to 20 items. Popularity increased more when Staff implemented the 7-day checkout compared to the previous year's 3-day check out. This popularity helped Children's DVD circulation with an astonishing 148% increase from the previous year. Print material noticed a slight decrease of 4%. Staff attributes the decrease to the school district no longer supporting the Accelerated Reader program.

Computer usage decreased by 15% and reference questions decreased by 3%. Staff attributes the decreases to the following factors:

- Although still not able to track, Staff has noticed a substantial increase in patrons using the Library's Wi-Fi service with not only one, but multiple devices. Staff anticipates an increase in computer usage next year due to the installation of the new computers and software donated by the Monrovia Library Foundation.
- Decrease in statistical data indicates the newness of the Library has, as expected, slowly declined as new patrons become fewer. Staff anticipates circulation statistics will level off and become fairly consistent in the coming years.



| Three Year Comparison | 2012-13 | 2013-14 | 2014-15 | FY 13-14 & FY 14-15 Comparison |
|-------------------------------|---------|---------|---------|-----------------------------------|
| ADULT CIRCULATION | - | - | - | - |
| Adult Print Materials | 41,909 | 36,821 | 35,199 | 4% |
| Adult Books on CD/MP3 | 3,670 | 3,396 | 3,305 | 3% |
| Adult DVD | 2,845 | 2,834 | 5,135 | 81% |
| Adult Music CD | 3,012 | 1,867 | 2,117 | 13% |
| Adult eBooks | 1,355 | 3,535 | 3,563 | 1% |
| Annual Adult Circulation | 52,791 | 48,453 | 49,319 | 2% |
| CHILDREN'S CIRCULATION | | | | |
| Children's Print Materials | 105,140 | 109,171 | 103,687 | 5% |
| Children's Bks on CD/MP3 | 1,085 | 1067 | 873 | 18% |
| Children's DVD | 1,001 | 847 | 2,099 | 148% |
| Children's Music CD | 494 | 441 | 679 | 54% |
| Children's eBooks | N/A | 469 | 540 | 15% |
| Young Adult eBooks | N/A | 420 | 552 | 31% |
| YA Print Materials | 8,189 | 8,061 | 7,035 | 13% |
| Annual Children's Circulation | 115,909 | 120,476 | 115,465 | 4% |
| Annual Total for Circulation | 168,700 | 168,929 | 164,784 | 2% |
| Adult Computer Usage | 23,822 | 20,827 | 18,834 | 10% |
| Homework Computer Usage | 134 | 118 | 92 | 22% |
| Stand-Up Computer Usage | 6,235 | 5,250 | 3,743 | 29% |
| Teen Computer Usage | 3,713 | 3,058 | 1,270 | 58% |
| Children Computer Usage | 7,593 | 6,432 | 6,562 | 2% |
| Total Computer Usage | 41,497 | 35,685 | 30,501 | 15% |
| Adult Reference Questions | 15,351 | 12,671 | 11,950 | 6% |
| Youth Reference Questions | 16,736 | 15,129 | 15,094 | 0% |
| Total Reference Questions | 32,087 | 27,800 | 27,044 | 3% |
| Entry into the Library | 195,081 | 186,077 | 184,581 | 1% |

The percentages in red are a decrease from fiscal year 2013-14 and 2014-15 and green shows increases.

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FISCAL IMPACT: There is no fiscal impact associated with this report.

Staff will continue to monitor circulation statistics along with computer usage and reference questions on a monthly basis, and provide the Library Board with an annual evaluation.

RECOMMENATION: Staff recommends the Library Board move to receive and file AR-2 2014-15 Circulation Statistics Annual Evaluation.

LIBRARY BOARD ACTION REQUIRED: If the Library Board concurs the appropriate action would be a motion to: *Receive and file, AR-2 2014-15 Circulation Statistic Annual Evaluation.*

