



**Athens  
Services**

# Monrovia

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Government Affairs Director

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# Meet the Team

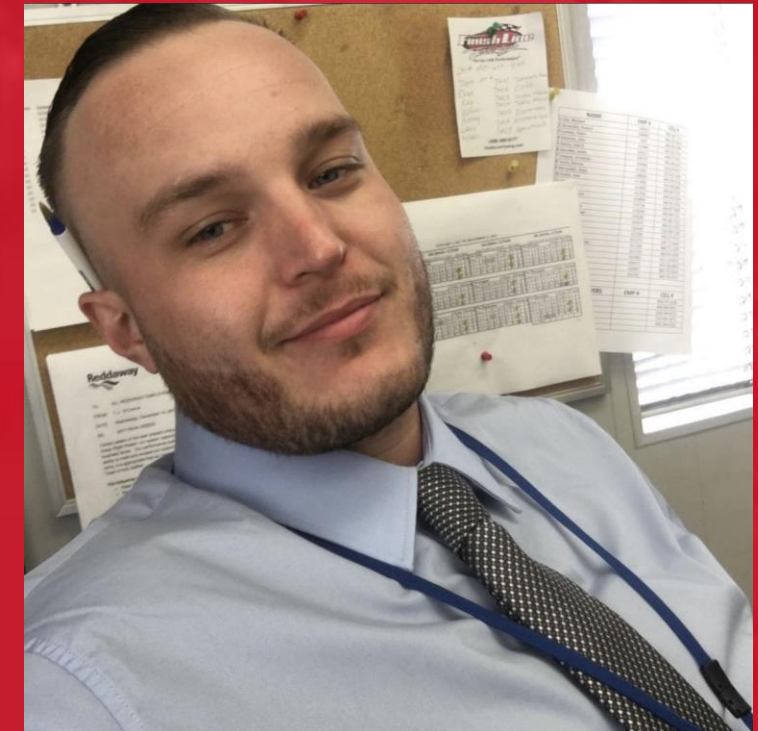
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Jessica Alvarenga  
Director, Government Affairs



Sam Pena  
Manager, Government Affairs



Tim Velez,  
Monrovia Route Supervisor

# Lid Flipper

Due to SB 1383, municipalities are required to monitor and audit separation of organics waste from trash.

The Lid Flippers are designed to help identify and reduce contamination by allowing drivers to sit on the right-hand side of the vehicle to flip lids and check for contamination.

With the addition of the Lip Flipper vehicles, Athens will not only help communities reduce contamination but also meet new recycling laws from the state.



**CUSTOMER NOTIFICATION TAG / ETIQUETA DE NOTIFICACIÓN AL CLIENTE / 客户通知标签**

DATE / FECHA / 日期: \_\_\_\_\_  
 SERVICE ADDRESS / DIRECCIÓN DE SERVICIO / 服务地址: \_\_\_\_\_

CONTAINER WAS IDENTIFIED AS BEING / SE IDENTIFICÓ EL CONTENEDOR COMO / 垃圾桶被认定为:

CONTAMINATED - Container(s) serviced AND may be assessed a fee. Please sort your waste properly to avoid further notices and fees. Contamination included the following items:  
 CONTAMINADO - se recibió el (los) contenedor(es) y se puede aplicar una tarifa. Clasifique sus desechos correctamente para evitar más avisos y tarifas. La contaminación incluyó los siguientes elementos:  
 脏污 - 垃圾桶已进行了处理且可能会被收取费用。请正确分类您的垃圾，以避免进一步的通知和费用。污染包括以下项目:

<input type="checkbox"/> Trash / Basura / 垃圾	<input type="checkbox"/> Hazardous / Desechos peligrosos / 危险品
<input type="checkbox"/> Recyclables / Reciclables / 可回收物	<input type="checkbox"/> Palm fronds / Hojas de palma / 棕榈叶
<input type="checkbox"/> Food waste / Desechos alimentarios / 食物垃圾	<input type="checkbox"/> Sussulties, Nuts, or Cuts / Suspiantes, nueces o cortes / 膨化食品、坚果或切口
<input type="checkbox"/> Construction & demolition / Construcción y demolición / 建筑与拆除垃圾	<input type="checkbox"/> Yard waste / Desechos de jardín / 庭院垃圾
<input type="checkbox"/> Electronic Waste / Desechos electrónicos / 电子垃圾	<input type="checkbox"/> Other / Otro / 其他

OVERFILLED OR OVERWEIGHT - Container(s) overfilled or overweight AND may be assessed a fee. Avoid fees and disruptions in service by ensuring the lid closes and container does not exceed weight restrictions. If your container was not collected, please remove excess material and contact us. An additional fee may apply.  
 SOBRELLENADO O CON EXCESO DE PESO - contenedor(es) sobrelenado(s) o con exceso de peso y se puede aplicar una tarifa. Evite tarifas e interrupciones en el servicio asegurándose de que la tapa se cierre y que el contenedor no exceda las restricciones de peso. Si no se recogió su contenedor, elimine el exceso de contenido y contáctenos. Se puede aplicar una tarifa adicional.  
 过量或超重 - 垃圾桶过量或超重且可能被收取费用。确保盖子关闭以及垃圾桶未超过重量限制。避免产生费用以及服务中断。如果没有收集您的垃圾桶，请清除多余物料，并与我们联系。可能需额外费用。

BLOCKED OR INACCESSIBLE - Container was blocked by physical obstructions, bulky items, locked gates, and/or road construction. Remove barriers prior to your next service day. If you need immediate service, remove obstructions or excess material and contact us to request a "go back". An additional fee may apply.  
 BLOQUEADO O INACCESIBLE - el contenedor estaba bloqueado por obstrucciones físicas, artículos voluminosos, puertas cerradas o construcción de carreteras. Retire las obstrucciones antes de su próximo día de servicio. Si necesita un servicio inmediato, elimine las obstrucciones o el exceso de contenido y contáctenos para solicitar un "retorno". Se puede aplicar una tarifa adicional.  
 受阻或难以靠近 - 垃圾桶因物理障碍物、大件物品、上锁的大门和/或道路建设而受阻。在下一个服务日之前清除障碍物。如果您需要立即服务，请清除障碍物或多余物料，并与我们联系申请“退回”。可能需额外费用。

For questions or to learn more about this notification, contact Customer Service at (888) 336-6100 / Si tiene preguntas o desea obtener más información sobre esta notificación, comuníquese con Servicio al Cliente al (888) 336-6100 / 如有疑问或欲了解更多信息，请致电 (888) 336-6100 与客户服务部联系

Athens Services AthensServices.com



1. Driver sits on the right-hand of the vehicle



2. Flips the lid of the container



3. Checks for contamination

# Compost Giveaways

## Spring and Fall Compost Event

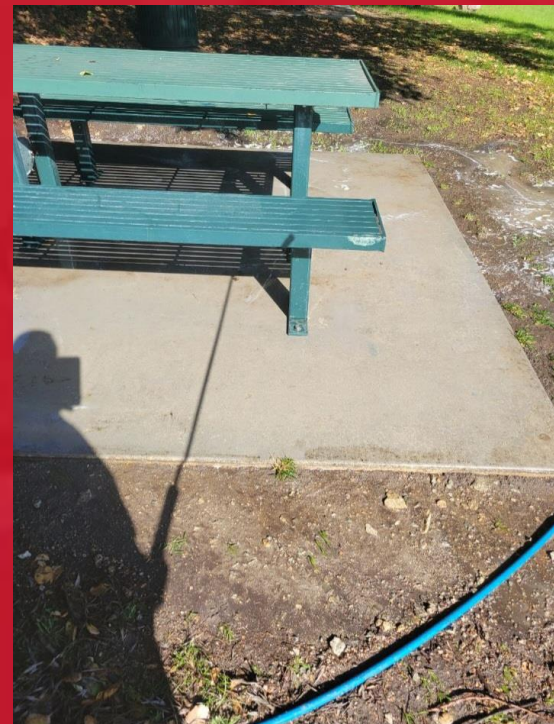
- April
  - 40 tons of compost
  - 50 yards of mulch
- October
  - 40 tons of compost
  - 50 yards of mulch



# Statistics



**8,707.53 tons diverted**



**88 graffiti removals between  
August – October**



**4,538 bulky item calls YTD**

# Bulky Items

- Up to four cubic yards on two days per year
- Pickup on collection day
- Report abandoned bulky items



# Holiday Services

- Trash service will be delayed one day
- Christmas tree pickup begins the day after Christmas
- Ends third Saturday after Christmas
- Counts as a bulky item if brought out after allotted timeframe
- Free for single family and multi-family residences





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# Contact Us

**Customer Service**  
*(888) 336-6100*

**Social Media**  
*@athensservices*





**Athens  
Services**

**THANK  
YOU.**

