



City of Monrovia
 Department of Public Services
 119 West Palm Avenue
 Contract Class Survey

Class: _____ Instructor: _____

Resident Non-Resident If non-resident, in which city do you reside? _____

Have you taken a class at the Monrovia Community Center before: Yes No

Would you register for another class? Yes No

What is your ethnic background? African-American American Indian Asian

Caucasian Indian Latino Pacific Islander

Other

Please rate the Class, Instructor(s), and Registration Performance using the scale below:

(1) Needs Improvement (2) Fair (3) Good (4) Excellent

Class Evaluation	1-4
Organization of Class	
Class Size	
Class Fee	
Overall Quality of Class	
Instructor Performance	1-4
Promptness	
Professional Attitude	
Teaching Ability	
Knowledge of Subject	
Communication Skills	
Motivation Skills	
Class Registration Evaluation	1-4
Registration Process	
Staff Customer Service	
Cleanliness of Facility	
Organization of Registration	

Did this class meet your expectations according to the class description? Yes No

What class(es) would you like to see offered at the Monrovia Community Center?

How did you hear about this class? Brochure City Website Friend/ Family Other

Do you have any suggestions or recommendations: _____

Thank you for taking the time to complete this survey. Your Feedback provides staff with valuable information needed to continually improve classes!