



City of Monrovia
Public Services Department
119 West Palm Avenue
Contract Class Survey

Have you taken a class at the Monrovia Community Center before? Yes No

Would you register for another class? Yes No

What is your ethnic background?

African-American Hispanic Asian Caucasian Other

Please rate the Class, Instructor(s), and Registration Process using the scale below:
(1) Needs Improvement (2) Fair (3) Good (4) Excellent

Class Evaluation	1-4
Organization of Class	
Class Size	
Class Fee	
Overall Quality of Class	
Instructor Performance	1-4
Promptness	
Professional Attitude	
Teaching Ability	
Knowledge of Subject	
Communication Skills	
Motivation Skills	
Class Registration Evaluation	1-4
Registration Process	
Staff Customer Service	
Cleanliness of Facility	
Organization of Registration	

Did this class meet your expectations according to the class description? Yes No

What classes would you like to see offered in the future?

How did you hear about this class?

Brochure City Website

Friend/ Family Other

Thank you for taking the time to complete this survey. Your Feedback provides staff with
 valuable information to continually improve classes!