



City of Monrovia
 Department of Community Services
 119 West Palm Avenue
 Contract Class Survey



Class: _____ Instructor: _____

Resident Non-Resident If non-resident, in which city do you reside? _____

Have you taken a class at the Monrovia Community Center before: Yes No

Would you register for another class? Yes No

What is your ethnic background? African-American American Indian Asian
 Caucasian Indian Latino Pacific Islander
 Other

Please rate the Class, Instructor(s), and Registration Performance using the scale below:
 (1) Needs Improvement (2) Fair (3) Good (4) Excellent

Class Evaluation	1-4
Organization of Class	
Class Size	
Class Fee	
Overall Quality of Class	
Instructor Performance	1-4
Promptness	
Professional Attitude	
Teaching Ability	
Knowledge of Subject	
Communication Skills	
Motivation Skills	
Class Registration Evaluation	1-4
Registration Process	
Staff Customer Service	
Cleanliness of Facility	
Organization of Registration	

Did this class meet your expectations according to the class description ? Yes No

What class(es) would you like to see offered at the Monrovia Community Center?

How did you hear about this class? Brochure City Website Friend/ Family Other

Do you have any suggestions or recommendations: _____

Thank you for taking the time to complete this survey. Your Feedback provides staff with valuable information needed to continually improve classes!